**Problem Set One Directions**: In order for you to find a viable solution to this nation’s healthcare crisis, you must first understand exactly how our nation’s healthcare system works. The answers to these questions are everywhere. However, look for answers in the course modules entitled, “Playlist” and “Resources.”

**Outcome**: Upon completing this problem set, you should have a better understanding of major terms associated with health insurance, have a better understanding of what health insurance is, and be prepared to participate in the class discussion when you are asked to do so.

1. Name some of the factors make the healthcare market so unique.
2. What is the purpose of health insurance?
3. What are the potential problems that could occur if a person gets sick or injured and does not have any health insurance coverage?
4. Define the following terms:
   1. Claims
   2. Premiums
   3. Copayment
   4. Deductible
   5. Maximum Out of Pocket
   6. Primary Care Physician
   7. Provider Network
   8. Health Maintenance Organization (HMO) Plan
   9. Preferred Provider Organization (PPO) Plan
   10. Conventional Indemnity Plan
   11. Exclusive Provider Organization (EPO) Plan